

# **Eagle Eye Defence Platform**

# **Terms and Conditions and Privacy Policy**

Last Updated: 09/08/2024

#### Introduction

Welcome to the Eagle Eye Defence platform ("Service"). By accessing or using our Service, you agree to comply with and be bound by these Terms and Conditions ("Terms") and our Privacy Policy. Please read them carefully before using our Service.

## 1. Acceptance of Terms

By using the Service, you agree to these Terms and our Privacy Policy. If you do not agree, discontinue use immediately.

### 2. Changes to Terms

We may modify these Terms at any time. Any changes are effective immediately upon posting. Continued use constitutes acceptance of the changes.

# 3. Eligibility

You must be at least 18 years old to use the Service.

#### 4. User Accounts

You are responsible for maintaining the confidentiality of your account information and all activities under your account. Notify us immediately of unauthorized use.

## 5. Collection and Use of Personal Information

We collect, store, and process personal information, including biometric and location data, as outlined in our Privacy Policy. By using the Service, you consent to this.

### 6. Biometric Information

We collect biometric data (e.g., fingerprints, facial recognition) solely for identity verification and security. You may withdraw consent by contacting us, but this may limit functionality.

# 7. Live Location Tracking

By enabling live location tracking, you consent to the collection and sharing of location data. You can opt-out by disabling the feature, though this may affect service use.

### 8. Cloud Data Storage

Data may be stored in the cloud, subject to the jurisdiction's laws. We implement reasonable security measures, but absolute security cannot be guaranteed. You are responsible for backups.

### 9. Data Security

We use reasonable security measures to protect your data but cannot guarantee complete security. By using the Service, you accept these risks.

## **10. Third-Party Services**

The Service **can** integrate with third-party services. We are not responsible for their privacy practices or content. Use of third-party services is at your own risk.

# 11. Intellectual Property

All content on the Service is owned by Eagle Eye Defence or its licensors. You may not use, copy, or reproduce content without permission.

# 12. Prohibited Uses



You agree not to use the Service for unlawful purposes, attempt unauthorised access, disrupt the Service, or transmit harmful code.

### 13. Termination

We may terminate or suspend your access to the Service without notice for violating these Terms.

#### 14. Disclaimer of Warranties

The Service is provided "as is" without warranties. We do not guarantee uninterrupted, error-free, or secure service.

# 15. Limitation of Liability

We are not liable for indirect, incidental, or consequential damages, including loss of data or profits, resulting from your use of the Service.

#### 16. Indemnification

You agree to indemnify and hold harmless Eagle Eye Defence and its affiliates from any claims or damages arising from your use of the Service or violation of these Terms.

## 17. Governing Law

These Terms are governed by the laws of South Africa. Disputes will be resolved in the courts of province.

### 18. Severability

If any part of these Terms is found invalid, the remaining parts will remain in effect.

## 19. Entire Agreement

These Terms and the Privacy Policy constitute the entire agreement between you and Eagle Eye Defence.

# **Privacy Policy**

# 1. Information We Collect

We collect biometric data, personal information (e.g., name, email), location data, and usage data (e.g., IP address, device information).

## 2. How We Use Your Information

- **Biometric Data**: For identity verification and security.
- **Personal Information**: For account management and communication.
- **Location Data**: For real-time tracking and theft prevention.
- Usage Data: For service improvement and analytics.

### 3. Sharing Your Information

We may share your data with third-party service providers for necessary services, comply with legal obligations, or with your consent.

### 4. Data Security

We use encryption and access controls to protect your data. However, we cannot guarantee absolute security.

## 5. Data Retention

We retain your data as long as necessary for the purposes outlined or as required by law.

# 6. Your Rights



You have the right to access, correct, delete, and object to the processing of your data. You can also opt-out of certain data collection practices.

# 7. Cookies and Tracking Technologies

We use cookies to enhance your experience. You can manage cookies through your browser settings.

### 8. International Data Transfers

Your data may be transferred to and processed in other countries, subject to applicable data protection laws.

# 9. Changes to this Privacy Policy

We may update this Privacy Policy periodically. The latest version will be posted on our website.

By using the Eagle Eye Defence platform, you acknowledge that you have read, understood, and agree to be bound by these Terms and Conditions and Privacy Policy.